

COMMONWEALTH OF KENTUCKY
CITY OF LONDON


EXECUTIVE ORDER NO. 2023-08

AN EXECUTIVE ORDER REGARDING TOW COMPANIES AND CALLING FROM
TOW LIST BY 911 DISPATCH BOARD AND CITY POLICE DEPARTMENT

In an effort to make fair the the calling of tow companies by the Dispatch Center and London City Police for services within the City of London and within the City corporate areas and to maintain public safety at accident and other scenes, I am issuing this Order.

1. Dispatch and the City Police maintain a call order list from which companies providing towing services are called. These tow companies are called in order of the list, then the next in order of the list, and so on. This policy shall be strictly adhered to and followed.
2. If any tow company is not called, but comes to an accident scene or other location where a call was made for tow services by the City Police or Dispatch, that tow company shall not, under any circumstances be allowed or permitted to tow the vehicle needing towing services. Additionally, the tow service that came to the scene, but was not called by Dispatch or the Police, shall lose their next in rotation call on the list and shall not be called.
3. Any tow company who solicits towing services upon arriving at a scene when not called from the call list shall lose their next in rotation call on the list and shall not be called.
4. If a tow company is called but fails to come to the scene within twenty-five (25) minutes of the call, that tow company shall lose their next in rotation call on the list and shall not be called. If the tow company fails to come to the scene within twenty-five (25) minutes, the next in order on the call list shall be called.
5. Any tow company repeating violating this Order as outlined in 2, 3 or 4 above three (3) or more times shall be removed from the "call list" for the City for at least twelve (12) months from the date of the last violation.
6. This Order shall be strictly enforced.

This the 7th day of March, 2023.


Mayor Randall Weddle

Attested: 
City Clerk Marcy Cluch Berry